

# FAQ for Parents

By partnering with Tutor.com, every eligible student can access no-cost, personalized online tutoring in English and Spanish, along with drop-off writing review, self-paced test prep from The Princeton Review®, and other learning resources.

## **How do students access high-quality tutoring with Tutor.com?**

Students can sign in through **Clever** at <https://clever.com/in/hawaii>

## **Are sessions safe?**

Yes. Tutor.com complies with all applicable safety and security regulations. Tutors are rigorously vetted, and the quality specialist team ensures the integrity of sessions, which take place in our secure virtual classroom. Tutors do not receive any personal information about students.

## **How are tutors selected?**

The selection process is rigorous. Tutors take subject-matter exams; get education verification; undergo background checks at the county, state, and federal level; participate in interviews; and engage in ongoing quality control.

## **What should students expect from a session?**

Tutors provide encouraging, empowering support. They follow a Socratic method of teaching that helps guide students through the learning process. Tutors work with students to help them understand how to solve problems on their own. After each session, your student will be equipped with knowledge to help with future assignments.